



Inspiring Talkers Therapy & Learning Center

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Patient Rights

1. Every patient shall have the right to considerate and respectful care.
2. Every patient can reasonably expect to obtain, from the staff, complete and current information concerning his/her diagnosis, treatment, and prognosis in terms and language the client can reasonably be expected to understand.
3. Every patient shall have the right to know, by name and specialty, the staff member primarily responsible for the coordination of his/her care.
4. Every patient shall have the right to every consideration of his/her privacy and individuality as it relates to his/her social, religious, and psychological well being.
5. Every patient shall have the right to respectfulness and privacy as it relates to his/her case discussion, consultation, examination, and treatment because these are confidential and should be conducted discreetly.
6. Every patient shall have the right to obtain information as to any relationship of the company to other health care and related institutions in so far as his/her care is concerned.
7. Every patient shall have the right to expect a reasonable continuity of care.
8. Every patient shall receive equal consideration and shall not be excluded from participation in, or be denied any benefits of , or otherwise be subjected to discrimination on the grounds of race, sex, color, disability, national origin, chemical dependency, or ability to pay.

Financial Policy

Inspiring Talkers, LLC is committed to providing you with the best possible care. In order to achieve these goals, we need your assistance and your understanding of our payment policy. Payment for services is due at the time of service, including all co-payments and deductibles. We accept cash, check, or credit card payments. We are an in-network provider for Colorado Medicaid, TriCare and CHP+ . To facilitate your reimbursement, we will be happy to help process your insurance claims by filing with your primary insurance company as an out-of-network provider. Returned checks are subject to a \$50 fee. Balances over 30 days old will result in a hold in further services and an additional collection fee of \$50. Charges may also be made for appointments not canceled within an appropriate time frame.

You must realize however;

1. Your insurance is a contract between you, your employer, and the insurance company. We are not a party to the contract. We cannot be expected to know every condition and requirement for your carrier.
2. Our fees are generally considered to fall within the acceptable range by most companies and therefore are covered up to the maximum allowable amount determined by each carrier. This applies to companies using U.C.R. (Usual and Customary Rates) for this region. This does not apply to companies who reimburse based on an arbitrary "schedule" of fees which bear no resemblance to the current standard and cost of care in this area.
3. You and/or your employer pay substantial premiums for your health care coverage. By law, they are required to process claims within 30 days after receipt. Help us and yourself by calling your insurance company when claims are not processed timely. Be sure you receive the service you pay for.

We must emphasize that as health care providers, our relationship is with you, not your insurance company. While the filing of claims is a courtesy that we extend to our patients, all charges remain your responsibility from the date the services are rendered. We encourage you to contact us promptly for assistance in the management of your account.

Signature _____

Date _____